

Hennings Moir quick off the mark!

Property website, Rightmove recently carried out a 'mystery shopping' survey. The 'mystery shopper' emailed all agents who advertise on the site, posing as a potential tenant and response times were monitored.

Of all the letting agents in the Saltash/ PL12 postcode area, Hennings Moir was revealed as the top performer for its speedy reply.

Lettings Manager, Karen Gaunt, said: "We are delighted to have been recognised in this way. It is always our aim to provide an efficient service for our landlords and tenants, who tend to remain loyal to us and most of our new clients come to us by recommendation. We always ask for and consistently receive excellent feedback and if ever there is anything we can do better, we look at how we can improve our service further."

Just over 20 years ago, directors Ian Henning and Steve Moir opened Hennings Moir as a typical estate agency. In 2006, the agency launched its incredibly successful lettings and property management department, headed by the bubbly and highly experienced Karen Gaunt. With the largest portfolio of rental properties in the area, Karen - along now with lettings assistant Claire Smith - provide a comprehensive and flexible service for clients with properties in the town, villages and surrounding countryside.



The popular agency also offers a complete range of estate agency services including independent financial advice, conveyancing and Energy Performance Certification, provided by its very own Steve Moir, who is also a fully qualified Domestic Energy Assessor.

Hennings Moir is a member of **team**, working together with over 100 other **team** offices in the Westcountry and hundreds nationwide to sell more homes for clients. For further information about **team**, visit www.westcountryteam.com.

For further information, for free advice and guidance or for a no-obligation market appraisal, contact Hennings Moir on 01752 850440 or to view details of property for sale, visit www.henningsmoir.com or www.teamprop.co.uk.

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Digital images are available from bubblepr@mac.com

Notes to editors:

Westcountry **team** is part of **team** Association, the largest organisation for independent estate agents in the UK. Over 100 **team** offices in the Westcountry work together, along with hundreds nationwide, to sell property for clients. **team**'s 'blue sky' image, with transparent **team** logo on a blue sky background reflects the association's and each individual agent's commitment to providing a clear, transparent service to their clients and conducting business in a straightforward, honest and professional way.

For further information, please contact:

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